

Booking Form

Date of Arrival: / / Date of Departure : / /

Number of Guests:

Guest Names:

Age (approx.)

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SPECIAL REQUESTS:

PAYMENT TERMS:

Total Amount Payable £

If booking more than 6 weeks before the start of your holiday a 25% deposit is required with the booking form. The balance falls due 6 weeks before the start of your holiday. If booking less than 6 weeks before the start of your holiday the total payment should be sent with this form.

Payment is acceptable by Cheque, Online/Electronic transfer or by Paypal.

A good housekeeping deposit of £250 falls due one week prior to the commencement of your holiday and will be returned within 5 working days of the end of your holiday subject to compliance with the terms of this agreement.

CUSTOMER DECLARATION:

I certify that I am authorised, on behalf of myself and any other persons named on this booking form, to make this booking and that I/we have read the conditions and agree to abide by them.

Name:

Address:

Post Code:

Telephone Number:

Signature:

Date:

Booking Conditions

1. General

In these Conditions the following terms shall have the meanings assigned below:

'Us' or 'We' shall mean Rhumhor Holiday Cottage.

'Customer' shall mean the persons signing this form and shall be deemed to include jointly and severally those other persons on whose behalf the booking is made.

2. Booking

Bookings will only be accepted as firm when submitted on this booking form, completion of which is deemed to confirm acceptance by the Customer of these Conditions. No variation to these Conditions will have any force unless accepted by us in writing.

The Customer must be over 21 years of age at the time of the booking.

The person signing the booking form agrees to take responsibility for the party occupying the property.

3. Prices

Prices quoted are correct at the time of printing.

4. Payment

Payment is due by the dates stated on the Booking Form. Failure to make payment by the due dates will render the holiday booking invalid and forfeit any monies already paid. Furthermore we reserve the right to levy cancellation charges as detailed in clause 5 herein.

5. Cancellation by the Customer

In the case of cancellation 6 weeks prior to commencement of your holiday the 25% deposit will be retained, but can be reused to book an alternative week within 6 months of your initial holiday.

In case of cancellation after this date we will refund 75% of the full payment, only if we are able to resell your holiday. For this reason we strongly recommend that you take up holiday cancellation insurance..

Cancellation must be notified in writing and signed by the person who signed the Booking Form.

Should the Customer be prevented from taking up the holiday for reasons over which neither they or we can have any control including but not limited to war, riots, terrorist activity, natural disaster, temporary mechanical or electrical breakdown of any transport used to reach the holiday destination, industrial dispute, government action, sickness, demands imposed by the Customer's employer etc. then the above cancellation charges shall still apply.

6. Cancellation by Us

In the unlikely event that a holiday is cancelled by us then all monies paid will be refunded within 14 days of such cancellation.

7. Status of published material

All descriptions and details provided in brochures or any other publication are provided in good faith but do not form part of any contract. We are committed to a programme of continual improvement and reserve the right to change specifications and details without notice.

8. Complaints procedure

If you have any complaint during your holiday this should be brought to the attention of the owner or caretaker present who will make every effort to resolve it on the spot. Should you wish to complain after your holiday then all such complaints must be received in writing within 28 days of the end of your holiday so that an investigation can be carried out.

9. Insurance

The Customer hereby undertakes to effect such Travel and/or Holiday Insurance as is required by law or otherwise by him/herself or other members of any party for which the booking is made. Any cost associated with such Insurance is expressly excluded by Rhumhor.

10. The Tenancy

Lets commence at 4.00 pm on the day of arrival and the cottage must be emptied by 10.00 am on the day of departure. The tenancy cannot be extended without permission. Tenants will be liable for any cost whatsoever incurred as a result of unauthorised extension.

No smoking allowed in the house. The tenants must leave the property in a clean and tidy condition at the end of their stay. Dogs and other pets are not permitted except under special circumstances. Where special arrangements are made for a dog to stay (such as a guide dog) they must remain on a lead at all times while within the grounds of the property and never be left alone in the house.

Guests must accept responsibility for damage caused to the cottage during their stay and will be liable for the cost of repair or replacement.

This is an old house and it has some features of character. This includes various quirks such as a bedroom door leading from the stairs and steep stairs to the loft room (The loft room is not included in the letting property at the current time, though the stairs are). Booking using this form indicates acceptance of these features.

The cottage is for a maximum tenancy of ten adults, (three doubles, two single beds and a sofa bed). The Hirer may not exceed the number of residents specified at the time of booking without written consent.

The Hirer warrants that the property let is to used for the purposes of a holiday and so accepts that the letting is a holiday let to which (Section 12 (2) and paragraph 8 of Schedule 4 of the Housing (Scotland) Act 1988 applies, namely, "a tenancy the purpose of which is to confer on the tenant the right to occupy the house for a holiday")

11. Governing Law

Any disputes arising between the parties to this contract shall be resolved according to Scottish Law and custom and under the sole jurisdiction of the Scottish Courts.